

# CSR REPORT AVINOR 2013: GRI INDEX

**Avinor's CSR report 2013 is prepared in accordance with GRI standard G4/Core**

A detailed account of the various indicators can be found on the GRI website:

- G4: <https://www.globalreporting.org/reporting/g4/Pages/default.aspx>
- Sektorspesifikke krav (AO-indikatorer): <https://www.globalreporting.org/reporting/sector-guidance/sectorguidanceG4/Pages/default.aspx>

**GENERAL STANDARD DISCLOSURES**

General Standard Disclosures	Key words	Page Number (or Link)	External Assurance
<b>STRATEGY AND ANALYSIS</b>			
G4-1	Foreword	CSR-report p. 5	
<b>ORGANIZATIONAL PROFILE</b>			
G4-3	Name	Avinor as	
G4-4	Products	CSR-report p. 6	
G4-5	Location	Oslo, Norway	
G4-6	Countries	All Avinor operations are in Norway	
G4-7	Ownership	CSR-report p. 6	
G4-8	Markets served	CSR-report p. 6, s. 9-10, Annual report p. 52; <a href="http://www.avinor.no/avinor/trafikk">http://www.avinor.no/avinor/trafikk</a>	
G4-9	Scale	Annual report p.10-12, 29; <a href="http://www.avinor.no/avinor/flyplasser">http://www.avinor.no/avinor/flyplasser</a>	Annual report p.78-79
G4-10	Employees	CSR-report p. 20	
G4-11	Collective bargaining	CSR-report p. 19	
G4-12	Supply chain	CSR-report p. 23	
G4-13	Substantial changes	CSR-report p. 8	
G4-14	Precautionary approach	CSR-report p. 11-18, Annual report p.10-12	Annual report p. 78-79
G4-15	Endorsements	CSR-report p. 5	
G4-16	Associations	CSR-report p. 11	
<b>IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES</b>			
G4-17	Entities includes	Annual report p. 52 The report covers the activities that Avinor manages in airport operations and air navigation, but not activity in other subsidiaries.	
G4-18	Process – report content	CSR-report p. 7	
G4-19	Material issues	CSR-report p. 2	
G4-20	Boundaries	All topics that have been considered material is relevant to all Avinor's activities regarding airport operations and air navigation	
G4-21	Boundaries, outside org.	Avinor is committed to reducing greenhouse gas emissions from aviation (biofuels project) in cooperation with the airlines and the Federation of Norwegian Aviation Industries (NHO Luftfart). Avinor also helps facilitate that travelers increasingly use public transport for travel to and from the airport.	
G4-22	Restatements of	This is Avinor's first CSR report	

	information		
G4-23	Significant changes	This is Avinor's first CSR report	
<b>STAKEHOLDER ENGAGEMENT</b>			
G4-24	List of stakeholders	CSR-report p. 7	
G4-25	Basis for identification	CSR-report p. 7	
G4-26	Engagement	CSR-report p. 7	
G4-27	Key topics	CSR-report p. 7	
<b>REPORT PROFILE</b>			
G4-28	Reporting period	2013	
G4-29	Previous report	This is Avinor's first CSR report	
G4-30	Reporting cycle	Annual	
G4-31	Contact	<a href="mailto:post@avinor.no">post@avinor.no</a>	
G4-32	Type of GRI report	CSR-report p. 2	
G4-33	Verification	Detailed table of contents according to the G4 standard set out below. Avinors annual report is audited.	
<b>GOVERNANCE</b>			
G4-34	Governance structure	Annual report p. 22 - 24 (Eierstyring og selskapsledelse)	Annual report p. 78 -79
<b>ETHICS AND INTEGRITY</b>			
G4-56	Code of ethics	CSR-report p. 5; <a href="http://www.avinor.no/avinor/omavinor/70_Visjon%2C+verdier+og+etikk">http://www.avinor.no/avinor/omavinor/70_Visjon%2C+verdier+og+etikk</a>	

SPECIFIC STANDARD DISCLOSURES						
DMA and Indicators	Key words	Page Number (or Link)	Identified Omission(s)	Reason(s) for Omission(s)	Explanation for Omission(s).	External Assurance
<b>CATEGORY: ECONOMIC</b>						
<b>MATERIAL ASPECT: ECONOMIC PERFORMANCE</b>						
G4-DMA	Management approach	Annual report p. 8 - 18 CSR-report p. 5, 9-10				Annual report p. 78-79
G4-EC1	Economic value generated	Annual report p. 30 - 76,				Annual report p. 78-79
<b>MATERIAL ASPECT: INDIRECT ECONOMIC IMPACTS</b>						
G4-DMA	Management approach	Annual report p. 8 - 18 CSR-report p. 5, 9-10; <a href="http://www.avinor.no/avinor/oma/avinor/25_Planer">http://www.avinor.no/avinor/oma/avinor/25_Planer</a>				Annual report p. 78-79
G4-EC7	Infrastructure investments	CSR-report p. 9 - 10; <a href="http://www.avinor.no/avinor/oma/avinor/65_Prosjekter">http://www.avinor.no/avinor/oma/avinor/65_Prosjekter</a>				
G4-EC8	Indirect impact	CSR-report p. 9 - 10				

<b>CATEGORY: ENVIRONMENTAL</b>						
<b>MATERIAL ASPECT: ENERGY</b>						
G4-DMA	Management approach	CSR-report p. 12; p.11-18				
G4-EN3	Energy consumption	CSR-report p. 16-17,25	Not divided into heating/cooling	Information not available	Measuring currently not installed	
G4-EN6	Energy efficiency	CSR-report p. 16-17,25				
<b>MATERIAL ASPECT: BIODIVERSITY</b>						
G4-DMA	Management approach	CSR-report p. 12; p. 11-18				
G4-EN11	Locations protected areas	CSR-report p. 17, Detailed information on <a href="http://www.avinor.no">www.avinor.no</a>				
G4-EN12	Significant impact	CSR-report p. 17, Detailed information on <a href="http://www.avinor.no">www.avinor.no</a>				
G4-EN13	Habitats protected or restored	CSR-report p. 17, Detailed information on <a href="http://www.avinor.no">www.avinor.no</a>				
G4-EN14	Red list	CSR-report p. 17, Detailed information on <a href="http://www.avinor.no">www.avinor.no</a>				
<b>MATERIAL ASPECT: EMISSIONS</b>						
G4-DMA	Management approach	CSR-report p. 12; p.11-18				
A05	Air quality	CSR-report p. 18				
G4-EN15	Direct greenhouse gas	CSR-report p. 11, 13, 25				
G4-EN16	Indirect greenhouse gas	CSR-report p. 11, 13, 25				
G4-EN17	Other indirect greenhouse gas	CSR-report p. 11, 13, 25				
G4-EN19	Reduction – greenhouse gas	CSR-report p. 11, 13, 25				
<b>MATERIAL ASPECT: EFFLUENTS AND WASTE</b>						
G4-DMA	Management approach	CSR-report p.12				
G4-EN23	Waste	CSR-report p. 17-18, 26		Not information on hazardous waste	Information currently not available	
G4-EN24	Significant spills	CSR-report p. 15-16				
G4-A06	De-icing	CSR-report p. 15-16, 25				
<b>MATERIAL ASPECT: COMPLIANCE</b>						
G4-DMA	Management approach	CSR-report p. 12; p.11-18				

G4-EN29	Fines	No fines				
<b>MATERIAL ASPECT: NOICE</b>						
G4-DMA	Management approach	CSR-report p. 12-14				
A07	Noice	CSR-report p.12 - 14				
<b>MATERIAL ASPECT: TRANSPORT</b>						
G4-DMA	Management approach	CSR-report p. 12 -13				
G4-EN30	Transport	CSR-report p. 13, 25				
<b>MATERIAL ASPECT: SUPPLIER ENVIRONMENTAL ASSESSMENT</b>						
G4-DMA	Management approach	CSR-report p. 17				
G4-EN32	Supply chain screening	CSR-report p. 17	Measures for monitoring suppliers are under development.			

<b>CATEGORY: SOCIAL</b>						
<b>SUB-CATEGORY: LABOR PRACTICES AND DECENT WORK</b>						
<b>MATERIAL ASPECT: OCCUPATIONAL HEALTH AND SAFETY</b>						
G4-DMA	Management approach	CSR-report p. 19-20				
G4-LA5		CSR-report p. 20				
G4-LA6	Absenteeism, injury rates	CSR-report p. 20				
G4-LA7	Formal OHS committees	CSR-report p. 20				
<b>MATERIAL ASPECT: TRAINING AND EDUCATION</b>						
G4-DMA	Management approach	CSR-report p. 19				
G4-LA9	Training	CSR-report p. 19		Hourly level for each employee category and gender not reported	Information currently unavailable	
<b>MATERIAL ASPECT: DIVERSITY AND EQUAL OPPORTUNITY</b>						
G4-DMA	Management approach	CSR-report p. 19		Policy under development	Policy to be completed in 2014	
G4-LA12	Composition of governance bodies and employees	CSR-report p. 20; Annual report p. 20-21		Information about the percentage of women in manager / employee categories, and the average age for all employees.		Annual report p. 78 -79

OPPFØLGING AV LEVERANDØRER/ARBEIDSFORHOLD						
G4-DMA	Management approach	CSR-report p. 23 - 24				
G4-LA14	Supply chain screening	CSR-report p. 23-24	Measures for monitoring suppliers are under development.			
MATERIAL ASPECT: LABOR PRACTICES GRIEVANCE MECHANISMS						
G4-DMA	Management approach	CSR-report p. 23				
G4-LA16	Number of grievances	CSR-report p. 23				
SUB-CATEGORY: HUMAN RIGHTS						
MATERIAL ASPECT: NON-DISCRIMINATION						
G4-DMA	Management approach	CSR-report p. 23; <a href="http://www.avinor.no/avinor/omavinor/70_Visjon%2C+verdier+og+etikk">http://www.avinor.no/avinor/omavinor/70_Visjon%2C+verdier+og+etikk</a>				
G4-HR3	Incidentss	No incidents				
MATERIAL ASPECT: SUPPLIER HUMAN RIGHTS ASSESSMENT						
G4-DMA	Management approach	CSR-report p. 23-24				
G4-HR10	Supply chain screening	CSR-report p. 23-24	Measures for monitoring suppliers are under development.			



<b>SUB-CATEGORY: SOCIETY</b>						
<b>MATERIAL ASPECT: LOCAL COMMUNITIES</b>						
G4-DMA	Supply chain screening	CSR-report p. 9-10				
G4-S01	Impact assessment	CSR-report p. 9-10				
<b>MATERIAL ASPECT: ANTI-CORRUPTION</b>						
G4-DMA	Management approach	CSR-report p. 23-24				
G4-S04	Training	CSR-report p. 23-24				
G4-S05	Incidents	No incidents				
<b>MATERIAL ASPECT: ANTI-COMPETITIVE BEHAVIOR</b>						
G4-DMA	Management approach	CSR-report p.. 23-24				
G4-S07	Incidents	No incidents				
<b>MATERIAL ASPECT: COMPLIANCE</b>						
G4-DMA	Management approach	CSR-report p. 23				
G4-S08	Incidents	No incidents				
<b>SUB-CATEGORY: PRODUCT RESPONSIBILITY</b>						
<b>MATERIAL ASPECT: CUSTOMER HEALTH AND SAFETY</b>						
G4-DMA	Management approach	CSR-report p. 9				
G4-PR1	Impacts assessed	CSR-report p. 9				
G4-PR2	Incidents of no compliance	CSR-report p. 9				
<b>MATERIAL ASPECT: COMPLIANCE</b>						
G4-DMA	Management approach	CSR-report p. 9				
G4-PR9	Incidents	No incidents				